

Camping Sint Maartenszee is affiliated with RECRON. As a result, the general RECRON conditions for Holiday Accommodations apply to this campsite. You can find the RECRON conditions under Article 16. In addition to these general terms, we also enforce the Sint Maartenszee regulations.

Rental Regulations:

Article 1: The Accommodation

On the day of arrival, the accommodation is available from 3:00 PM. You must vacate the accommodation by 10:00 AM on the day of departure.

Article 2: Payment Method

Two weeks after booking, 50% of the rental amount must be received by us. The remaining amount must be paid no later than four weeks before the start of the reserved period. If the second payment is not received within the specified time frame, we reserve the right to rent the accommodation to another party.

Article 3: Check-In

Upon arrival, guests must check in at the reception during opening hours. Any changes in the number of people listed in your booking must be reported upon arrival. Registering guests is crucial due to the safety regulations we must adhere to as a campsite.

Article 4: Access Control

Each renter of an accommodation receives access to the barrier with their license plate number.

Article 5: Family Camping Only

Young people under the age of 21 are not allowed on the campsite without their parents or legal guardian. They are also not permitted to stay on the campsite without a parent or legal guardian present and must stay in the same accommodation. Groups of young people over the age of 21 and group travel are only accepted with permission.

Article 6: Day Visitors

Day visitors must always be registered at reception and must leave the campsite by 10:00 PM. Ensure that your day visitors adhere to our rules. You are responsible for the behavior of your visitors. If day visitors stay overnight, this must be reported to the reception during opening hours. The overnight stay costs €5.50 per person per night, excluding €2.50 in municipal taxes.

Article 7: Pets

Pets are welcome if kept on a leash. Please clean up after your pet, both on and off the campsite. Free poop bags are available at reception, and along the paths in the dunes. If a dog is not leashed or waste is not picked up, the management reserves the right to deny the owner access to the campsite. Fencing for pets is not allowed. Pets are not permitted in our Duolodges.

Article 8: Fire Hazard

Open fires, such as campfires, are not allowed. Barbecuing is allowed until 10:00 PM, provided it is done safely and does not disturb other guests.

Article 9: Car and Motorcycle Use

1. Please limit car and motorcycle use and drive at a walking pace.
2. You can park one car at your accommodation. A second car must be parked in the general parking area.

Article 10: Quiet Hours

1. Quiet hours are from 10:00 PM to 7:00 AM. During this time, no vehicles are allowed to drive on the campsite, and the barrier is closed. Any form of noise disturbance should be avoided at all times.
2. After reception closes, you can use the intercom at reception for emergencies to inform campsite staff.
3. The management reserves the right to deny access to the campsite to any person causing disturbances.

Article 11: Waste Disposal

The campsite provides facilities for separated waste disposal. Household waste must be placed in tightly closed bags in the designated container. Separate containers are available for organic waste, paper, and glass.

Article 12: Disorderly Conduct

The campsite management reserves the right to permanently deny access to individuals who behave disorderly and ignore the set rules.

Article 13: Alcohol Consumption

Alcoholic beverages are only allowed at your rented accommodation or in one of the on-site hospitality venues with accompanying terraces. Parents or guardians are always responsible for their children and must control or prevent alcohol consumption by them.

Article 14: Cancellation

We assume you will enjoy your vacation with us, but circumstances may arise that prevent your stay or require early departure. To avoid financial disappointment, consider purchasing cancellation or travel insurance from your insurer. Cancellations are processed according to the RECRON conditions.

Article 15: Deposit

The deposit paid in advance will be refunded by bank transfer within 14 days after inspection.

Article 16: (Seated) Hoverboards, Electric Scooters, etc.

(Seated) hoverboards, electric scooters, and similar devices are not allowed on our campsite for the safety of the riders and all other guests.

Article 17: Rental of Bicycles, Handcarts, or Accessories

The renter is responsible for loss, damage, or theft of the rented item. In case of loss or damage, a replacement or repair fee will be charged. The rented item must be returned clean and in the same condition. Late returns will result in additional rental costs. ID is required when picking up the item.

Changes are subject to change.

RECRON CONDITIONS:

Article 1: Definitions

In these conditions, the following terms are defined as follows:

- **Holiday accommodation:** tent, folding camper, motorhome, (static) caravan, bungalow, summer house, hikers' cabin, etc.
- **Entrepreneur:** the company, institution, or association that provides the holiday accommodation to the guest.
- **Guest:** the person who enters into the agreement with the entrepreneur regarding the holiday accommodation.
- **Co-guest:** the person(s) listed on the agreement along with the guest.
- **Third party:** any person other than the guest and/or their co-guest(s).
- **Agreed price:** the fee paid for the use of the holiday accommodation; a price list should indicate what is not included in the price.
- **Costs:** all costs incurred by the entrepreneur in relation to the operation of the recreational business.
- **Information:** written/electronic data about the use of the holiday accommodation, facilities, and rules regarding the stay.
- **Disputes Committee:** Recreation Disputes Committee in The Hague, composed by ANWB/Consumers' Association/RECRON.
- **Cancellation:** the written termination of the agreement by the guest before the start date of the stay.
- **A dispute:** when a complaint submitted to the entrepreneur by the guest is not satisfactorily resolved.

Article 2: Content of the Agreement

The entrepreneur provides, for recreational purposes only and not for permanent residence, the guest with a holiday accommodation of the agreed type or model, for the agreed period and price. The entrepreneur is required to provide the guest with written information based on which this agreement is also concluded. The entrepreneur must timely notify the guest in writing of any changes.

If the information deviates significantly from the information provided at the time of the agreement, the guest has the right to cancel the agreement without costs.

The guest is required to comply with the agreement and the accompanying information. The guest ensures that co-guests and/or third parties visiting them comply with the agreement and the accompanying information.

If the terms of the agreement and/or the accompanying information conflict with the RECRON conditions, the RECRON conditions prevail. This does not prevent the guest and the

entrepreneur from making additional individual agreements that deviate from these conditions in favor of the guest.

Article 3: Duration and End of the Agreement

The agreement automatically ends after the agreed period has expired, without requiring notice.

Article 4: Price and Price Change

The price is agreed upon based on the current rates set by the entrepreneur.

If after the agreed price has been determined, an increase in costs due to a tax increase on the part of the entrepreneur occurs, resulting from a change in taxes and/or levies that directly affect the holiday accommodation or the guest, these may be passed on to the guest, even after the agreement has been concluded.

Article 5: Payment

The guest must make payments in euros, unless otherwise agreed, within the agreed deadlines.

If the guest, despite prior written notice, fails to meet their payment obligation within two weeks after written notice, the entrepreneur has the right to terminate the agreement immediately, without prejudice to the entrepreneur's right to full payment of the agreed price.

If the entrepreneur does not receive the total due amount on the day of arrival, they are entitled to deny the guest access to the holiday accommodation, without prejudice to the entrepreneur's right to full payment of the agreed price.

The reasonable out-of-court costs incurred by the entrepreneur after a notice of default are borne by the guest. If the total amount is not paid on time, the statutory interest rate on the outstanding amount will be charged after written notice.

Article 6: Cancellation

1. In the event of cancellation, the guest pays a fee to the entrepreneur. This fee amounts to:

- 15% of the agreed price if canceled more than three months before the start date;
- 50% of the agreed price if canceled between three and two months before the start date;
- 75% of the agreed price if canceled between two and one month before the start date;
- 90% of the agreed price if canceled within one month before the start date;
- 100% of the agreed price if canceled on the day of the start date.

1. The fee will be refunded proportionally, minus administrative costs, if the accommodation is reserved by a third party recommended by the guest and with the written consent of the entrepreneur, for the same period or part thereof.

Article 7: Use by Third Parties

Use of the holiday accommodation by third parties is only allowed if the entrepreneur has given written permission.

Conditions may be attached to the given permission, which must be communicated in writing in advance.

Article 8: Early Departure by the Guest

The guest owes the full price for the agreed tariff period.

Article 9: Termination by the Operator and Eviction for Breach of Contract and/or Unlawful Acts

The operator may terminate the agreement with immediate effect:

a. If the guest, other guests, and/or third parties do not or inadequately fulfill the obligations of the agreement, the accompanying information, or government regulations, despite prior written warning, to such an extent that, according to standards of reasonableness and fairness, it cannot be expected of the operator to continue the agreement;

b. If the guest, despite prior written warning, causes nuisance to the operator and/or other guests, or disrupts the pleasant atmosphere on or around the site;

c. If the guest, despite prior written warning, uses the accommodation contrary to the intended purpose of the site.

If the operator wishes to terminate and evict, they must notify the guest by a personally delivered letter. This letter must inform the guest of the possibility to submit the dispute to the Disputes Committee. In urgent cases, a written warning may be omitted.

After termination, the guest must ensure that the accommodation is vacated and the site is left as soon as possible, but no later than within 4 hours.

In principle, the guest remains obligated to pay the agreed rate.

Article 10: Laws and Regulations

The operator shall ensure that the accommodation, both internally and externally, meets all environmental and safety requirements that may be imposed by the government. The guest is required to strictly adhere to all safety regulations on the site. They must also ensure that other guests and/or third parties visiting or staying with them adhere to these safety regulations.

Article 11: Maintenance and Installation

The operator is required to keep the recreational area and central facilities in good condition.

The guest is required to keep the accommodation and its immediate surroundings in the same condition as when received for the duration of the agreement.

The guest, other guests, and/or third parties are not permitted to dig, cut down trees, trim shrubs, or perform any other similar activities on the site.

Article 12: Liability

The legal liability of the operator for damages other than personal injury and death is limited to a maximum of €455,000 per incident. The operator is required to insure this liability.

The operator is not liable for accidents, theft, or damage on their property unless caused by a fault attributable to the operator.

The operator is not liable for consequences of extreme weather or other forms of force majeure.

The operator is liable for disruptions to utilities, unless they can invoke force majeure.

The guest is liable to the operator for damage caused by themselves, other guests, and/or third parties, to the extent that the damage can be attributed to the guest, other guests, or third parties.

The operator is obligated to take appropriate measures after a complaint by the guest about disturbances caused by other guests.

Article 13: Dispute Resolution

The guest and the operator are bound by the decisions of the Disputes Committee.

Dutch law applies to all disputes related to the agreement. Only the Disputes Committee or a Dutch court has jurisdiction over these disputes.

In case of a dispute regarding the formation or execution of this agreement, the dispute must be submitted within 12 months of the date the guest submitted the complaint to the operator, in writing or in another form determined by the Disputes Committee.

If the operator wishes to bring a dispute before the Disputes Committee, they must ask the guest to decide within five weeks whether they wish to go to the Disputes Committee. The operator must indicate that they will consider the dispute to be free for court proceedings if the guest does not respond within the given period.

Where the terms refer to the Disputes Committee, the dispute can be submitted to the court. If the guest has submitted the dispute to the Disputes Committee, the operator is bound by this choice. For dispute resolution, refer to the Disputes Committee Regulations. The Disputes Committee is not authorized to handle disputes related to illness, injury, death, or non-payment of an invoice not based on a material complaint.

A fee is due for the handling of a dispute.

Article 14: Compliance Guarantee

RECRON will assume the obligations of a RECRON member to the guest under a binding advice issued by the Disputes Committee, under the conditions agreed between RECRON and the Stichting Geschillencommissie voor Consumentenzaken, if the relevant operator has not complied within the period specified in the binding advice.

If the operator submits the binding advice to the civil court within two months of the date of the advice, compliance with the binding advice is suspended until the civil court has made a ruling.

To apply for the compliance guarantee, the guest must make a written claim to RECRON.

Article 15: Amendments

Changes to the RECRON conditions can only be made in consultation with consumer organizations, represented here by ANWB and the Consumentenbond.