

Cancellation fund De Thijmse Berg

CANCELLATION FUND COVERAGE

- Death, serious illness or serious accident injury of the insured, family members in the 1st or 2nd degree of the insured;
- Pregnancy of the insured or partner established after taking out the insurance, which can be demonstrated by a pregnancy declaration and/or complications with pregnancy;
- Material damage (damage to things/material objects) to property of the insured, rental home of the insured or the company where he works, as a result of which his presence is urgently required;
- The insured party unexpectedly becomes available for a rented house or unexpected completion of a house for sale, but not earlier than 30 days before the start of the booked trip. Provided that the insured person was registered as a house hunter more than 10 weeks before entering into the booking;
- A medically necessary operation that the insured person, his partner or a child living with him may unexpectedly undergo;
- Unemployment of the insured person after permanent employment, as a result of involuntary dismissal. Provided that the date of dismissal is up to no later than 1 month after the end of the booked trip;
- After unemployment of the insured party, for which benefits were received, acceptance of a job of at least 20 hours a week, for the duration of at least six months or for an indefinite period of time, which makes his presence for the fulfillment thereof at the time of the trip;
- Final disruption of the insured's marriage, for which divorce proceedings have been initiated. The dissolution of a notarised cohabitation contract is equated with permanent disruption of the marriage;
- An external incident, such as collision, theft and fire within 30 days before the start of the package, as a result of which the insured's private means of transport to be used for the trip breaks down and cannot be repaired in time;
- (Aggravation of an existing) illness or accident injury to a family member in the 1st degree, who therefore needs urgent care from the insured and no one other than the insured can provide this care;
- Loss or theft of travel documents of the insured party necessary for the trip on the day of departure. The insured person is obliged to report this immediately to the police and submit the proof.

UNSPENT DAYS

- Cancellation of the trip due to an uncertain event as mentioned above (illness, accident or death), as well as due to serious damage to the rented property so that it can no longer be used. The maximum payment is 40 days;
- Unforeseen hospital admission (at least 1 overnight stay) of the insured, as a result of which termination is not possible, whereby all admission days in the rental period count as unused days of stay. This cover applies only to the hospitalized insured and to his co-insured family members or 1 traveling insured. The maximum benefit is 40 days.

EXCLUSIONS

- Relating to an illness, disorder or abnormality that existed or caused symptoms in the insured person, his household members or family members in the 1st or 2nd degree in the period of 3 months prior to the date on which the insurance was taken out.
- Cancellation of the trip due to a (national) pandemic will not be covered by the cancellation insurance.

STEP-BY-STEP CLAIM NOTIFICATION

1. Contact De Thijmse Berg's guest services and pass on the damage report. Required information is
 - a. Name of the tenant
 - b. Email address
 - c. Telephone number
 - d. Proof of reason for damage report
2. De Thijmse Berg will review the damage report within 5 working days and contact the tenant.
3. If approved, De Thijmse Berg will proceed with payment within 10 working days after review.