



Yes! You have arrived in  
your lovely holiday home

Welcome at Beach Resort Punt West  
Welcome on Goeree-Overflakkee



scan me  
for the  
website

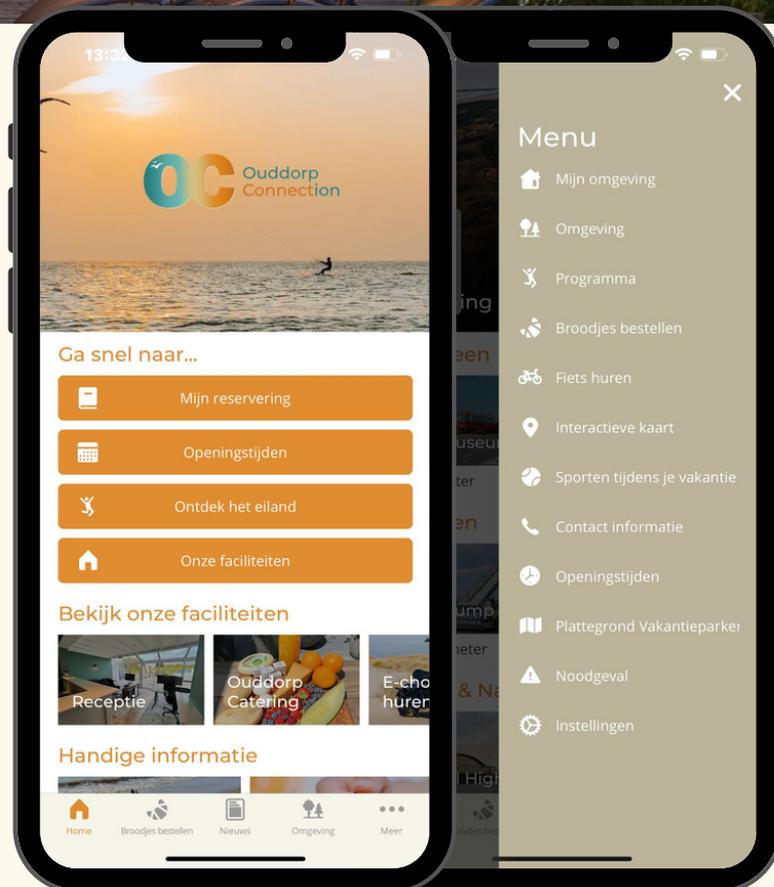


## Useful during your stay

Download our app for free  
**Ouddorp Connection**

In our app:

- easily report something and direct contact;
- upgrade booking with extra services or fun packages;
- personal tips for restaurants, beaches and more;
- interactive map with navigation options;
- order local products;
- workshops & excursions;
- events calendar;
- overview weekly markets;
- bicycle rental and routes;
- leave tips for other guests.



scan met  
camera



Of zoek op  
**Ouddorp  
Connection** in  
uw store



## ARRIVAL AND DEPARTURE INFORMATION

4 pm

10 am

Arrival

Departure

Sunday departure time: 1 pm

Tip: upgrade your departure time on Sunday to 5 pm in my reservation or in our app for an extra long weekend



Under no circumstances can you occupy the holiday home before 4 pm or leave after 10 am. Our cleaning service must have free access to the houses between 10 a.m. and 4 p.m.

### Checklist before leaving



Dishwasher, refrigerator, washing machine and dryer must be clean and empty. Please put the dishes, glasses and cutlery also clean in the kitchen cabinets, thank you.



The garbage belongs in the correct waste containers (at the house or at the park), so our cleaning service will not find any garbage in the holiday home itself or in the garden.



Would you please remove the bed linen from the bed? put the fitted sheet and duvet cover in the pillowcases and put it inside at the front door.



Is all the furniture back as it was when you arrived?



Would you please set the heater thermostat to 15 degrees?



The key must be handed in at the reception of the park upon departure.

### Nothing is forgotten?

It is of course possible to send found objects. The costs for this are at least € 17,50. We regularly announce via our app where and what items have been found.

**On behalf of our entire team and the owner, we would like to thank you for leaving this beloved holiday home clean!**

## IMPORTANT HOUSE INFORMATION



It is not allowed to smoke inside the house in your accommodation.



Do not leave waste and full garbage bags outside the house or in the garden, but bring them to the existing (collection) waste container (gulls pick the bags open).



In the arrival email of Ouddorp Connection you can read all the details about special features in this house.



The beds are made for you on arrival. We ask you to strip the beds yourself on departure. We are very grateful for this!



In case of rain and strong wind, please put the cushions in the storage boxes in the bicycle shed. Also retract the awning when you leave or in strong winds.



This is a sustainable house, the entire house has underfloor heating. Control panels hang in every room. In case of malfunctions, always contact Ouddorp Connection regarding the complexity of the house. We have a special technician for this.

WiFi-code:



WiFi name:

WiFi password:

Where can I leave my waste?



**Separate paper, residual waste and glass.**

Waste location: Residual waste and paper in the large parking lot at the rear right entrance -> map point 6

Glass container: slightly outside the park on the left side -> map point 7

# CONTACT WITH THE RECEPTION PUNT WEST



## RECEPTION

Monday to Saturday open from 09.00 - 11.00 and from 15.00 - 17.00  
(\* Friday until 19.00)

Telephone number: +31 (0)187-688 508

Do you have an emergency outside reception hours? Then contact our emergency number +31 683 25 09 71

## Report it, when something is wrong

Is there something wrong in your holiday home? Let us know as soon as possible so that we can solve it as soon as possible.

Do this via our Ouddorp Connection App. Go to report and choose one of the forms below:

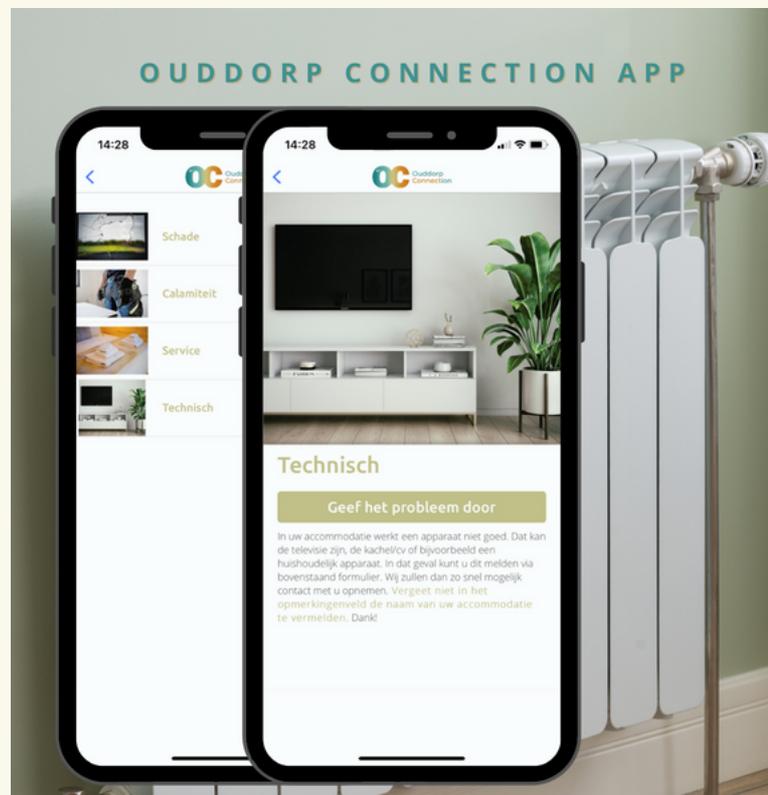
**Cleaning:** not clean enough? Pass on + images within 8 hours of arrival.

**Calamity:** only for high urgency, no water, no electricity, etc.

**Service:** missing or desired extra linen, towels, cot or high chair, etc.

**Technical:** if something technically does not function properly, eg; fridge, oven, tv, wifi etc.

**Damage:** a ball through the window, fallen cups or something else, pass it on to us including images.





## IMPORTANT PHONE NUMBERS



Emergency number 112  
(ambulance, fire brigade, police)

Police general **0031 0900-8844**

Dirksland Hospital | Emergency care **0031 (0)187-607300**

Station way 22

3247 BW Dirksland

If you urgently need a doctor in the evening or at night, at the weekend or on public holidays, you can call the telephone number for the doctor's office. It is not intended to come without an appointment, it is very important that you always contact us by phone first!

General practitioner 't Hellegat **0031 (0)187-480447** (17.00-08.00)

(located in Dirksland Hospital)

General practitioner Kop van 't Eiland **0031 (0)187-681312** | urgent 683242

Dorpstienden 3A in Ouddorp

General practitioner AV Goedereede **0031 (0)187-491367**

Jongkoenstraat 1b, Goedereede

Partnership dental practice Ouddorp **0031 (0)187 – 681660**

Dorpstienden 3B

Pharmacy Ouddorp , Boompjes 3-5 **0031 (0) 187-683789**

Monday to Friday from 8:30 a.m. to 5:30 p.m.

Outside these opening hours only urgent prescriptions via:

Dirksland Mediq Pharmacy **0031 (0)187-602890** from 5:30 p.m. to 10:00 p.m

South Holland South Animal Ambulance **0900- 1120 000**

Coast Guard Centre

**0900- 0111**





## HELPFULL TIPS



### Explanation of most room thermostats.

Your home is equipped with a heat pump. We have already set the house to a comfortable temperature for your arrival. Should you wish to adjust the temperature, you can raise or lower the thermostat using the up or down arrows

Please adjust the thermostat down to 18 degrees when you leave the house and at night, in connection with the current high energy costs.



### Internet is not working properly

What can you try yourself? You can usually find the modem and router in the meter cupboard or near the TV. Remove both plugs from the socket, wait 20 seconds, then plug the plugs back in and wait 2 to 3 minutes! Try to connect again.



### Electrical devices

Always check that the plug is in the socket and that the appliance is switched on using the on/off button.



### Television

Please DO NOT change the TV settings.



### Induction cooker

- Raise temperature slowly
- DO NOT put on the highest setting without butter or oil
- Hob has built-in boost and heats up just as quickly as gas
- Pan of pasta or rice overcooked? The starch creates spots on the hob. Please clean as soon as possible
- Clean after use with a damp cloth or a sponge



# Park map.

Please note! There are facilities listed on this map that are currently unavailable.

- The main building with the restaurant and beach club is closed until further notice.
- The reception is temporarily located in building number 100 (to the right of the parking area).
- The trampolines are not available. Cabanas and sun loungers are not available.
- Not all available accommodations are color-coded on this map

Platte ten

