

GENERAL TERMS AND CONDITIONS EuroParcs IJsselmeer B.V.

WATERCRAFT RENTAL

In advance

The vessels that we rent through EuroParcs IJsselmeer are not allowed on the IJsselmeer. The vessels are allowed in the water adjacent to the bungalow. It is not allowed to sail with the vessel through the nearby lock, this goes to the IJsselmeer. When picking up the vessel you will receive a navigation map with the routes you can navigate.

Before your rental period, check the navigation rules of the police, you can find them here:

<https://www.vraaghetdepolitie.nl/verkeer/boot/wat-zijn-de-vaarregels.html>.

General

You rent the watercrafts for a day, half day or an hour:

1. Day = 09.00 to 17.00
2. Daypart 1 = 09:00 to 13:00
3. Day part 2 = 13:00 to 17:00
4. Hour = whole hours (not valid for motorized craft).

The minimum age for hiring and/or driving the motorized watercraft is 18 years.

If you wish to moor somewhere along the way, please do not leave the watercraft(s) unattended.

The rented watercraft is the responsibility of the person in whose name the watercraft is rented from us. This person is fully responsible for checking all navigation rules.

It is not allowed to bring a barbecue and/or gas bottle on board.

Please think about the beautiful green surroundings and do not throw your garbage overboard.

Cancellation

Rentals Monday through Friday:

Free cancellation is possible up to 48 hours before the reservation date.

Rental during weekends or holidays:

For reservations on weekends or during holidays, if you cancel between 48 and 24 hours before the reservation date you will pay 50% of the rent and if you cancel within 24 hours you will owe us the full rent.

Other cancellation conditions:

If more than one boat is reserved at the same time, a cancellation period of no later than 3 days (72 hours) before the reservation date applies.

Cancellations can only be made by e-mail and within opening hours. If not cancelled in time, you will owe the full rent.

The rental price applies for the entire specified period and everything in between. The times cannot be shifted. They are fixed time blocks.

Reservation of half days at weekends and/or holidays during the high season is limited and only if available.

Cancellation due to very bad weather:

Cancellation due to very bad weather is possible after consultation by phone 48 hours before the reservation date until the day of the reservation before 9.00 am. Please note; of course only after agreement of EuroParcs IJsselmeer when timely consultation in advance well before the applicable cancellation deadline.

Bad weather means that it is too dangerous to be on the water due to the weather conditions. Rain is therefore no reason for cancellation.

If you cancel for reasons other than those mentioned above, you will be charged 50% of the rent.

EuroParcs IJsselmeer may cancel a reservation at any time without giving any reason. Of course with restitution of any payment made.

By making a reservation you automatically agree to our terms and conditions.

Deposit

For motorized watercrafts, a deposit is charged.

Sloep € 50,00

Motorboat € 50,00

This will be charged in advance. Please pay this cash.

In case of damage, nuisance, or late return of a watercraft, this will be deducted from the deposit charged.

Corona

Please consider the current rules regarding the Corona virus. As a tenant you are fully responsible for following these rules, imposed by the government and the RIVM.

Collecting / returning

If the boat is not picked up at the agreed time and without notice, EuroParcs IJsselmeer has the right to rent the watercraft to someone else, without refund of the rent paid.

If you have rented a motorized watercraft, please consider the following times when you can pick it up at the reception.

Morning: between 09.00 and 09.15 hrs pick up and return before 13.00 hrs

Afternoon: between 13.00 and 13.15 hrs pick up and return before 17.00 hrs

You are required to return the vessel in the same condition as you received it.

Damage

Damage caused to moored boats or boats at anchor is entirely at the risk of the renter.

Damage caused by alcohol and / or drug use or the like is entirely at the risk of the tenant.

Renters of a watercraft from EuroParcs IJsselmeer are liable for any damage caused to third parties.

If the watercraft is moored by your own doing and/or by not following the instructions given beforehand, and as a result an employee of EuroParcs IJsselmeer has to untie the

boat and / or collect it, any costs for this can be recovered from the tenant of the boat and / or deducted from the deposit paid.

Should the engine of a watercraft start to have problems, read; smoke, very loud sound, drop out etc. Please contact our reception immediately to discuss the problem. Continuing to sail with engine problems can lead to a defective engine with all its consequences.

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