

PARK REGULATIONS

Together with the General Terms and Conditions which apply to the Agreement between the Holiday-Maker and the Entrepreneur, the Park Regulations form a whole. The correct observance of the Park Regulations ensures the safety of our Guests. We therefore hope for your cooperation and understanding.

All terms used in the Park Regulations correspond to the definitions given in the General Terms and Conditions.

Arrival and departure

The time from which the Accommodation is available is indicated in the travel information.

Holiday accommodation must be vacated by 10 a.m. on the day of departure. Our departure procedure will be sent to you by email 24 hours before your departure.

No rubbish may be left in, around or on the Accommodation. Waste should be disposed of (sorted) in the appropriate containers. The placement of rubbish bags (and loose waste) is not allowed in connection with hygiene and attracting (vermin).

Visitors

Visitors are welcome and must report to the Park reception upon arrival. They are expected to have left the Park before 11 p.m. Deviation from this is only possible with the approval of the Park Manager. If visitors wish to stay overnight, they should report this to the Park reception. They are registered as lodgers. The Entrepreneur reserves the right to refuse lodgers. The mandatory costs will be charged. Visitors must abide by the rules set out in the Park Regulations. Guests of the Holiday-Maker must observe the same conditions and rules as the Holiday-Maker. The Holiday-Maker shall ensure that his/her Guests are aware of the relevant rules applicable to them, as contained in the General Terms and Conditions and the Park Regulations.

Energy (water/electricity)

In the event of a power failure, Guests shall first check their own fuses and the fuse in the power box before calling the site service. The electrical appliances must be switched off in the event of a power failure if they are not switched off automatically. It is prohibited to tap electricity from public buildings or things like lampposts.

It is prohibited to charge an electric car from within the holiday home.

Violation of this rule may lead to a possible withholding of the deposit.

Park Facilities

The use of the Facilities of the Park is at your own risk. Football and other ball games are only allowed in the designated areas.

Use of Accommodation

Each of the Accommodations has its own individual furnishings. It is prohibited to take out of the Accommodation furniture, inventory, bedding and other items. (Garden) furniture may not be moved to other Accommodations.

The garden furniture should be put back and/or stored neatly on departure, chairs should be folded back and/or piled up again if possible. When it is windy, the parasol should be folded down.

The Guest is obliged to keep the Accommodation and its immediate surroundings in a clean and orderly condition. Waste must always be deposited in the appropriate containers or waste bins.

If the Guest is not present in, around or on the Accommodation, all loose objects such as bicycles, toys, etc. around the Accommodation must be cleared away, stored and placed out of sight. Bicycles may not be placed against the Accommodation. It is not permitted to place party tents near or on the Accommodations without the permission of the Park Manager or the security guards.

Drones are not allowed without the permission of the Park Manager or security staff.

You may not fly a drone everywhere. For example, you may not fly over crowds of people, contiguous buildings and areas around airports and other no-fly zones.

If you wish to use your Drone in the (nearby) area, we advise you to consult the drone map (where you may/ may not fly in relation to no-fly zones) Drone map. Respect everyone's privacy and tranquillity.

Pets

The following applies to pets:

- Non-caged pets must be kept on a leash at all times, except within an Accommodation, and must not cause any nuisance to other Guests of the Park.
- Pets must be walked outside the Park in the permitted areas. In the event of "accidents", the person accompanying the pet must take care of removing it.

Guests are responsible for complying with all legal requirements concerning the bringing and staying of pets.

Hygiene and maintenance

It is prohibited to feed birds or other animals, other than pets, in the Park. Leaving food in the Park is strictly forbidden for reasons of hygiene and to avoid vermin.

Waste should be disposed of in the appropriate (separate) containers. It is prohibited to place waste next to the containers or elsewhere in the Park. The waste should be packed in closed plastic bags.

Bulky waste such as pallets, white goods, garden chairs, rugs, etc. may not be left in the Park, unless authorised by the Park Manager at a designated place.

It is prohibited to deposit green waste (pruning and mowing waste) in the containers.

It is prohibited to pick flowers, pull branches or bushes or hammer nails into trees. Digging holes and damaging public greenery is also not permitted.

Urinating in public is not permitted and may result in a deposit being withheld.

Use and return of keys, cards etc.

In case of loss of keys/passes etc., costs will be charged. It is not permitted to give keys and/or passes in use to anyone other than (Accompanying) Holiday-Makers.

Upon departure, all keys received by the Guests for their Accommodation must be returned to the Park reception desk.

(Night) peace and quiet and disturbance

Guests of the Park must behave correctly and refrain from doing anything that may reasonably cause offence or inconvenience to the Entrepreneur or other Guests.

Between 10 p.m. and 7 a.m., sleep must be respected. Guests must strictly observe this nightly rest. This means, among other things, no loud conversations, music or any other noise. Motorised vehicles may not be used during this period.

It is prohibited to use music carriers, musical instruments and other objects that cause or could cause noise pollution in such a way as to cause a nuisance. With the receipt of a complaint from another Guest, the nuisance is to be resolved.

It is prohibited for a Guest to have open bottles and/or cans of alcoholic beverages with him/her outside the Accommodation, other than on the terrace belonging to the Accommodation.

There is also a security service at the Park. Instructions from staff (including this security service) must be followed immediately.

Violation of these rules may lead to a possible withholding of deposits.

Maintenance and cleaning work/faults

The Entrepreneur reserves the right to carry out (cleaning) work around the Accommodation from 8 a.m.

Urgent disturbances reported to the Park reception will be solved as soon as possible.

The Entrepreneur shall always be entitled to enter the rented accommodation for inspection and/or to carry out maintenance work, without the Guest being entitled to a full or partial refund of the (rental) sums paid or still to be paid. The Entrepreneur shall also be entitled to temporarily close down buildings and installations for maintenance work, without entitling the Guest to a full or partial refund of the (rental) sums paid or still to be paid. The Entrepreneur shall announce such a visit in good time. In urgent cases, the Entrepreneur may refrain from making such an announcement.

Park information booklet

The Park information booklet contains information on: Information about the Park - opening times and activities - access to the Park and Facilities - departure procedure - important telephone numbers and addresses.

The Park information booklet is provided by the Park reception and can be viewed digitally before your stay. The Guest cannot derive any rights from the Park information booklet.

Parking

In general, one motor vehicle is allowed per Accommodation unless otherwise indicated. Motor vehicles of visitors are not allowed. The Entrepreneur reserves the right to change the parking policy applicable to a Park.

Parking is only in the designated areas.

Parking on the roads is prohibited at all times.

Boat trailers must be parked outside the park.

If these parking rules are violated, the Entrepreneur reserves the right to remove the vehicle or have it removed and/or to apply a wheel clamp. The costs will be borne by the Guest concerned.

Post and parcel delivery

Incoming mail is placed in alphabetical order (by family name) in the mailboxes at the reception of the Park. The post shall be placed in designated boxes.

The collection of mail is the sole responsibility of the Guest. The Entrepreneur is not liable for lost or damaged postal items. Post not collected after 3 months will be destroyed.

Safety requirements

The Guest is obliged to immediately comply with all traffic and safety regulations and the instructions of the staff.

In view of accidents and the supply and withdrawal of emergency services, paths, access roads and barriers must always be kept free of motor vehicles and other obstacles.

It is prohibited to carry out repairs to motor vehicles and/or wash motor vehicles in the Park unless an explicit opportunity is provided to do so.

It is prohibited to park or store damaged or scrapped cars, trailers or other vehicles and/or vessels, as well as other goods or substances that may have been taken out of use, on the premises.

Normal traffic rules apply in the Park. By way of derogation, the maximum speed on the Park for all vehicles is 10 km per hour, unless explicitly stated otherwise. Only destination traffic is allowed. Pedestrians and (playing) children always have priority.

It is prohibited to use scooters, mopeds, electric scooters and/or other electrically-propelled vehicles (with the exception of cars and/or mobility scooters) in the Park. In special cases, at the discretion of the Park Manager, an exemption to this prohibition may be granted. This waiver is only valid when issued in writing.

Open fires are strictly prohibited in the Park. Due to fire hazard, leaving candles burning without anyone present, throwing away burning cigars, cigarettes and matches is prohibited. Fire pits are not allowed. The presence of flammable and/or explosive substances is also prohibited. Violation of the above will lead to immediate removal from the park.

The use of a barbecue in the Park is permitted provided it is at least 3 metres from trees, bushes, fences, buildings and the Accommodation. There should also be a bucket with approx. 10 litres of water ready for emergencies. Only electricity, gas, charcoal and briquettes may be used as barbecue fuel. The Entrepreneur reserves the right to prohibit the use of a barbecue in special circumstances (e.g. extreme drought).

Due to fire hazard, discarded barbecues may not be deposited in the designated containers as long as they are not extinguished and cooled down. Electricity, gas and/or water installations that you bring with you must meet the legal requirements.

If fire should occur for any reason, the Guest should immediately sound the alarm so that the fire can be extinguished as quickly as possible.

The following is also prohibited:

- To consume alcohol outside the Accommodation and/or outside the catering establishments.
- To use or possess (soft) drugs.

- To have tap systems with pressure cylinders available on, around and in the Accommodation.
- It is prohibited by law to possess weapons.
- House-to-house advertising delivery
- To sell things (from door to door) at the Park
- To offer services
- To hold a private or public auction

Lost and found

Found objects can be handed in at the Park reception. At the request of a Guests who have already left, the item found can be returned at their expense and risk (cash on delivery). The Entrepreneur is never liable for any damage to the found object.

If the owner of a found object does not report it within one month after it has been handed over, it is assumed that the owner has relinquished possession of it.

Removal from premises/denial of access.

All Guests must strictly observe the rules and regulations contained in the General Terms and Conditions and the Park Regulations and strictly follow the instructions of the Caretaker's staff and/or any security guards present in any form or context.

This also applies to the rules governing the use of the Facilities.

In the event of breach of these terms and conditions and of rules, as well as in the event of failure to comply with instructions from personnel, the Entrepreneur shall be entitled to remove the Guest from the Park, whereby further access to the Park shall be denied without the Holiday-Maker being entitled to full or partial restitution and/or reduction of the (rental) sums paid or still to be paid, without prejudice to the Entrepreneur's right to claim damages for the loss caused by the breach.

In general, a warning will be given first. In urgent cases, at the sole discretion of the Entrepreneur, this can be waived and the Guest will be removed immediately and denied access to the Park.

The Entrepreneur reserves the right to require an additional deposit from the Holiday-Maker in the event of a (first) warning. If this additional deposit is not paid immediately, the Entrepreneur is entitled to remove the Guest who received the warning from the Park (or have it removed) and to deny him/her access to the Park.

REGULATION GROUPS AND/OR SPECIFIC CASES

General

The Entrepreneur reserves the right to request an additional deposit in certain situations and periods. On this basis, the Entrepreneur is entitled to charge each Group (or Family) a deposit of between €50.00 and €500.00 per person.

The Holiday-Maker who has booked for a Group is requested to report at all times to the reception upon arrival of the Group. The Entrepreneur shall (may) ask him/her to show identification and also (may) request that he/she provide the names of the Group members. In addition, a deposit of €50.00 to €500.00 per person must be paid.

Every Guest is obliged to show proof of identity upon the first request of the Entrepreneur or the (security) staff.

Guests accept community norms and shall not engage in any activity that could be polluting, dangerous, harmful, disturbing, unhealthy and/or a nuisance to the environment.

There is also a security service at the Park. Instructions from staff (including this security service) must be followed immediately.

If upon arrival or during the stay, it is found that there are unaccompanied youths (persons who have not yet reached the age of 25 and are travelling without their parents and/or guardians or other persons accompanying them who are 25 years of age or older), while the booking was made by a third party who is 25 years of age or older, the Entrepreneur reserves the right to terminate the Agreement with immediate effect, without restitution of the Travel Sum.

A Holiday-Maker who books and all the Accompanying Holiday-Makers are under the age of 25 must accompany the Group at all times. As soon as it is established that this Holiday-Maker has not arrived or has left earlier, for whatever reason, the Group will be regarded as "unaccompanied youths" and will be treated as such in accordance with the General Terms and Conditions and these Park Regulations.

Consequences of breaking the rules and/or not following instructions

- In case of breach of these Park Regulations and/or the General Terms and Conditions, in principle, a warning will first be given and, if this has not yet happened on arrival at the park, an additional deposit of at least €50.00 to €500.00 per person will have to be paid. This first warning will be issued in writing.
- Depending on the seriousness of the breach, but in the event of a second breach, the Holiday-Maker and any Accompanying Holiday-Maker shall be required to pay a fine of between €50.00 and €500.00 per person, which may be offset against any (additional) deposit paid, without prejudice to the right to charge additional compensation. In cases where a deposit has not yet been paid, this must be done at the reception/security desk of the Park. If the penalty is not paid before departure, it will be invoiced.
- If, in the opinion of the Entrepreneur, a breach is so serious that continuation of the Agreement cannot be expected, the Entrepreneur is entitled to dissolve the Agreement with immediate effect (without prior warning). The entire Group (or Family) will then be immediately removed from the Park and denied access, without refund of the Travel Sum, including any additional charges and deposits paid. In that case, this will be made known in writing on site.
- When a (first) warning is issued, the Holiday-Maker or one of the Accompanying Holiday-Makers must sign for it (also on behalf of the Group or Family). Failure to sign will be regarded as a refusal to abide by the Park rules, and the Entrepreneur may proceed to terminate the Agreement with immediate effect and deny access without refund of the Travel Sum and deposit paid.

Unforeseen circumstances

In cases not regulated or mentioned in the General Terms and Conditions or Park Regulations, the Park Manager/administrator decides.

18/02/2021